

Single Parent Technology Survey

1. Page 1

1. This survey is carried out by researchers from Royal Holloway University of London. The research seeks to understand how the parent-child relationship facilitates collaborative digital learning, and what impact this dynamic has on security practices within households with single parents managing financial insecurities in the UK. There are no right or wrong answers. We simply want your opinion. Completing the survey should take no longer than 10 -15 minutes. Your contribution to this survey is invaluable and highly appreciated. • There are no compulsory questions, so you can skip a question if you wish • Participation is entirely voluntary • Your responses will be kept confidential • All data will remain anonymous • You will not be required to provide any personal information • This data may be used in future studies and shared with other researchers (e.g. in online databases) • Findings from the research may also be written up in academic publications or conference presentations. The survey will remain open until 22 July 2022. For more information on this project and your participation, please click here. Thank you in advance for your contribution! Do you consent to taking part in this survey?

Answer Choices		Response Percent	Response Total
1	Yes	100.00%	9
2	No	0.00%	0
		answered	9
		skipped	0

2. Page 2

2. This survey is intended to collect data on single parents with financial struggles who are living within the UK with at least one child 17 years old or younger. Does this apply to you? If your answer is no, we thank you for your participation

Answer Choices		Response Percent	Response Total
1	Yes	100.00%	9
2	No	0.00%	0
		answered	9
		skipped	0

3. Page 3

3. What technological devices (e.g. laptops, mobile phones, etc.) do you and members of your household own?

Answer Choices		Response Percent	Response Total
1	Open-Ended Question	100.00%	8

3. What technological devices (e.g. laptops, mobile phones, etc.) do you and members of your household own?

1	07/07/2022 13:23 PM ID: 195078809	Laptops Tablets Phones	
2	07/07/2022 13:25 PM ID: 195079912	Computer Laptop iPads Google Alexa Internet BT	
3	07/07/2022 13:29 PM ID: 195080423	We own laptops, iPads, Tvs	
4	07/07/2022 15:40 PM ID: 195121890	A mobile (contract), laptop (for university) and 2 televisions and tablet	
5	07/07/2022 17:10 PM ID: 195146851	I have a laptop and a mobile phone. My two children have a kindle each.	
6	11/07/2022 14:18 PM ID: 195377884	3 x mobile phones 2 x tablets 1 x laptop 3 x tv 1 x xbox	
7	11/07/2022 15:33 PM ID: 195386329	1x Apple Mac book air 1x Apple iPhone 13 1x Apple iPad mini very old generation	
8	14/07/2022 15:14 PM ID: 197014781	Phone	
		answered	8
		skipped	1

4. Page 4

4. What is the primary use of technological devices within your household? Please be as detailed as possible

Answer Choices		Response Percent	Response Total
1	Open-Ended Question	100.00%	8
1	07/07/2022 13:23 PM ID: 195078809	Ipad Tablet Phone TV Internet	
2	07/07/2022 13:25 PM ID: 195079912	To communicate and to work	

4. What is the primary use of technological devices within your household? Please be as detailed as possible

3	07/07/2022 13:29 PM ID: 195080423	We use them to entertain ourselves and to speak to other people.	
4	07/07/2022 15:40 PM ID: 195121890	I have a laptop for university work My son has a tablet to help with his learning I have a phone on contract And a TV in each bedroom (2) for the kids to watch when going to sleep	
5	07/07/2022 17:10 PM ID: 195146851	Work for me (self employed work from home) My little boy likes games (Roblox, primarily) My little girl likes Roblox but spends significantly less time on her device.	
6	11/07/2022 14:18 PM ID: 195377884	Contacting other usually via social media eg WhatsApp	
7	11/07/2022 15:33 PM ID: 195386329	I use my phone for social media and contact with friends and family. Specifically I use text and phone calls to family & friends, I use Facebook for socialising and parenting support groups and Facebook marketplace for second hand baby items. I use eBay for second hand baby items. I use parenting apps (peanut for socialising) and Philips baby+ and wonder weeks apps for baby related queries. I use Netflix and prime video and YouTube and TikTok for watching TV. I also use mobile banking apps. I use it a lot to take photos and videos of my son and share with family. I use my laptop for budgeting using online banking and an excel spreadsheet. I also use my laptop for my job (research technician). I rarely use it to watch TV in bed.	
8	14/07/2022 15:14 PM ID: 197014781	Phone Laptop	
		answered	8
		skipped	1

5. Page 5

5. How is the use of technology shared and/or managed in your household? Please provide examples if possible and describe how this affects your relationship with your child/children.

Answer Choices		Response Percent	Response Total
1	Open-Ended Question	100.00%	8
1	07/07/2022 13:23 PM ID: 195078809	Everyone has their own devices. Some subscriptions such as netflix are shared so we can watch on more than one device.	
2	07/07/2022 13:25 PM ID: 195079912	My children are grown up now (late teens). We use the devices to communicate	
3	07/07/2022 13:29 PM ID: 195080423	We use the devices to communicate with others in our family or our friends. It is helpful especially during the pandemic.	
4	07/07/2022 15:40 PM ID: 195121890	My son suffers from possible adhd so his TV helps keep him calm and helps with his routines as does his tablet. There is a second TV in the second bedroom to help my daughter to sleep.	

5. How is the use of technology shared and/or managed in your household? Please provide examples if possible and describe how this affects your relationship with your child/children.

5	07/07/2022 17:10 PM ID: 195146851	I do not limit their use. They live 50:50 with me and with their dad. He limits their use, and has no tablets. I try to take an interest in their games and creativity on their tablets.	
6	11/07/2022 14:18 PM ID: 195377884	Children have their own mobiles & spend a lot of time in their bedroom on phone. Limited family time because they're always talking to Friends	
7	11/07/2022 15:33 PM ID: 195386329	I find I spend a lot of time on my phone. My son is only 6m so naps a lot. He wakes a lot in the night to feed (breastfed) so I use TikTok to keep myself awake so I can feed him and get him back into bed safely. I spend a lot of time looking for second hand goods and trying to sell on items my son has grown out of, due to budgeting. I think I sometimes should be spending that time playing with him and I sometimes feel guilty about that. I am a single parent, single adult household, so I own and use all technology. It is not shared.	
8	14/07/2022 15:14 PM ID: 197014781	My kid uses the Internet for gaming and school work	
		answered	8
		skipped	1

6. Page 6

6. How do you and your household go about learning a new technology or digital program? Please provide stories/examples if possible if you do learn new skills together, how (if at all) has this impacted the relationship you have with your child?

Answer Choices		Response Percent	Response Total
1	Open-Ended Question	100.00%	7
1	07/07/2022 13:23 PM ID: 195078809	YouTube Learning together is always great fun because they can ask me questions and I can provide or research answers if unsure.	
2	07/07/2022 13:25 PM ID: 195079912	I ask my children or colleagues for assistance. My children use YouTube to get help.	
3	07/07/2022 13:29 PM ID: 195080423	I ask the children or we go to google	
4	07/07/2022 17:10 PM ID: 195146851	I have had to Work on my emotional regulation to help my little boy with games, because he gets very frustrated and I'd rather he did something else, but I have heard from parents of older children that this working through frustration is very useful and a more widely applicable skill, so I try to remain patient or leave him to work it out, since his skill is now above mine in most of the games he plays.	
5	11/07/2022 14:18 PM ID: 195377884	Usually individual learning.	

6. How do you and your household go about learning a new technology or digital program? Please provide stories/examples if possible. If you do learn new skills together, how (if at all) has this impacted the relationship you have with your child?

6	11/07/2022 15:33 PM ID: 195386329	I tend to just have a go myself or look up the software on YouTube for an explanation on how to use. I don't share this with my son as he is too young.	
7	14/07/2022 15:14 PM ID: 197014781	N/a	
		answered	7
		skipped	2

7. Page 7

7. How do you and your household learn about secure digital practices?

Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	6
1	07/07/2022 13:23 PM ID: 195078809	We talk about Internet safety. We discuss the time allocated with technology for example 30 minutes on your device but not before bedtime. Time allocated is monitored via phones, iPads and time can be controlled this way also.		
2	07/07/2022 13:25 PM ID: 195079912	I ask my children. My children teach themselves or use the Internet.		
3	07/07/2022 13:29 PM ID: 195080423	We just use our common sense but we learn on Google too		
4	07/07/2022 17:10 PM ID: 195146851	I have conversations with my kids about internet safety, and have let them know I'd rather they are honest if something happens that upsets or frightens them. I was reluctant to let them 'friend' their school friends because of online bullying, but then decided the conversations we have about that are more important than trying to avoid it. I want them to be resilient.		
5	11/07/2022 15:33 PM ID: 195386329	I have learned about online safety and data protection through my job. I use Apple products which have in built safety and privacy softwares.		
6	14/07/2022 15:14 PM ID: 197014781	N/a		
		answered	6	
		skipped	3	

8. Page 8

8. Do you feel you have the expected technological knowledge, capability, and capacity to help your child to be secure online? Do you think your child/children have the expected technological knowledge, capability, and capacity to be secure online? Please provide examples if possible

Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	8
1	07/07/2022 13:23 PM ID: 195078809	<p>Yes, I am very good with technology and do my best to share my knowledge with them. I ensure we discuss Internet safety and not calling numbers they do not know/responding to messages they do not understand. We discuss not sharing personal information such as our address etc.</p> <p>They understand the above and understand when playing certain games they must be careful not to disclose information. Some games have chat features and I discourage them from playing these type of games unless with adult supervision.</p>		
2	07/07/2022 13:25 PM ID: 195079912	They are older now but they know what to share online.		
3	07/07/2022 13:29 PM ID: 195080423	They are older so I expect they know what to do to keep safe. I am safe I don't share much online		
4	07/07/2022 15:40 PM ID: 195121890	Everything in the home has parent control on it, my sons tablet is the same he can't go on anything he's not supposed to without a code I have and i put his TV on and change the programme if he wishes.		
5	07/07/2022 17:10 PM ID: 195146851	<p>[REDACTED] I believe the conversations we have around what happens online will support my children in making wise decisions, and in being able to use online spaces to learn, explore and create. I think the benefits outweigh the risks, as long as they feel safe to talk to me about what's happening online.</p>		
6	11/07/2022 14:18 PM ID: 195377884	<p>Yes I have good knowledge.</p> <p>The children aren't always careful with information they give to others e.g both have shared inappropriate pictures online</p>		
7	11/07/2022 15:33 PM ID: 195386329	<p>I do currently. But when my son is entering his teens (in 12 years), I expect I will be completely out of touch.</p> <p>Currently I would manage his phone through Apple screen time function (limited apps, controlled downloads etc, screen time limits/curfew), I would use a Wi-Fi adult content manager and I would contact his network provider and limit adult content that way.</p> <p>I hope to empower my son with knowledge that online is not real, the content and images and videos are fake and acting, that bullying online is very damaging etc</p>		
8	14/07/2022 15:14 PM ID: 197014781	My son has advanced knowledge with technology		
			answered	8
			skipped	1

9. Would you be willing to participate in a 30-minute follow-up interview about this topic? If yes, please provide your contact details

Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	7
1	07/07/2022 13:23 PM ID: 195078809	No thank you		
2	07/07/2022 13:25 PM ID: 195079912	No		
3	07/07/2022 13:29 PM ID: 195080423	No		
4	07/07/2022 17:10 PM ID: 195146851			
5	11/07/2022 14:18 PM ID: 195377884	No		
6	11/07/2022 15:33 PM ID: 195386329	Yes		
7	04/08/2022 15:14 PM ID: 197014781	Yes sure		
			answered	7
			skipped	2